HONG KONG ICT AWARDS 2026 香港資訊及通訊科技獎

Innovate • Inspire • Impact
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Smart People Award
智慧市民獎



Organiser
主辦機構

數字政策辦公室
Digital Policy Office

Leading Organiser
籌辦機構

社聯 HKCSS

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Smart People Award
智慧市民獎

Background
背景

The Hong Kong ICT Awards (HKICTA) aims at recognizing and promoting outstanding information and communications technology (ICT) inventions and applications, thereby encouraging innovation and excellence among Hong Kong's ICT talent and enterprises in their constant pursuit of creative and better solutions to meet business and social needs.

The HKICTA was established in 2006 with the collaborative efforts of the industry, academia and the Government. Organised by the Digital Policy Office, and led by Hong Kong ICT industry associations and professional bodies, the HKICTA marks the 20th anniversary this year, celebrating two decades of excellence in Hong Kong's ICT sector.

There are eight categories under the HKICTA 2026. There is one Grand Award in each category, and an "Award of the Year" is selected from the eight Grand Awards by the Grand Judging Panel. In addition, in a bid to foster the innovative use of artificial intelligence (AI), a "Best Use of AI" award winner is also selected in each of the eight categories to magnify and honour outstanding achievements in harnessing the power of AI in respective areas.

香港資訊及通訊科技獎旨在表揚及推廣優秀的資訊及通訊科技發明和應用，以鼓勵香港業界精英和企業不斷追求創新和卓越，謀求更佳和更具創意的方案，滿足企業的營運需要，造福社會。

通過業界、學術界和政府的共同努力，香港資訊及通訊科技獎於二零零六年成立。香港資訊及通訊科技獎由數字政策辦公室舉辦，並由香港業界組織及專業團體籌辦，獎項今年踏入二十周年，見證着香港資訊科技界二十載的卓越成就。

2026香港資訊及通訊科技獎設有八個獎項類別。每個類別均設有一個大獎，而最終評審委員會再從八個大獎中甄選出「全年大獎」。此外，為了激發更多人工智能的創新應用，每個獎項類別都會選出一個「最佳人工智能應用」獎，以彰顯並表揚那些在相關範疇應用人工智能方面取得傑出成就的參賽作品。

Objective
目的

Hong Kong ICT Awards 2026: Smart People Award is established to recognise innovative development of ICT products / solutions or ICT-enabled services with the following objectives:

1. To enable independent living and social participation of elderly people in good health, comfort and safety, which is believed to be an important factor to achieve "ageing in place" and to enhance the sustainability of an ageing society
2. To address unique challenges faced by the underprivileged in the community, to improve their circumstances and quality of life, safeguard their right in social participation, and no one being marginalised in the smart city development
3. To enable charitable institutions achieving higher operation productivity and efficiency, improving client experience, service effectiveness and quality, and ultimately enhancing the quality of life of their targeted clients

推動「居家養老」和增強老齡化社會的可持續性，讓長者能夠在良好的健康、舒適和安全的環境下，能夠獨立生活並參與社交活動

1. 推動「居家養老」和增強老齡化社會的可持續性，讓長者能夠在良好的健康、舒適和安全的環境下，能夠獨立生活並參與社交活動
2. 應對社區中弱勢社群所面臨的挑戰，改善其生活狀況和生活質素，保障他們在智慧城市發展中的社會參與權利，防止其被邊緣化
3. 協助慈善機構提升運營生產能力和效率，提升服務使用者的體驗、服務效能和質素，從而提升服務使用者的生活質素

Message from Chief Executive of Leading Organiser
籌辦機構行政總裁獻辭



Hon Grace CHAN Man-yee
Chief Executive
The Hong Kong Council of Social Service

陳文宜議員
香港社會服務聯會
行政總裁

Over the years, the Hong Kong Council of Social Service (HKCSS) has worked closely with different sectors to promote social innovation and gerontechnology, striving to improve the lives of seniors, disadvantaged groups, people with disabilities, and carers. In alignment with the policy directions set out in Hong Kong's Five-Year Plan and the Policy Address to advance digitalisation, artificial intelligence (AI), and technology adoption, HKCSS is actively supporting local non-governmental organisations to capitalise on the opportunities presented by these technological advancements. By exploring potential applications—such as AI and digital tools in elderly and carer services—we aim to help advance social services into a new chapter.

The Award marks the 20th anniversary this year, we are honored to be the Leading Organiser for the 18th year. Smart People Award is comprised of the 3 streams of Smart Ageing, Smart Empowerment and Smart Transformation (Solution for Charitable Sector), in order to achieve the goal of ICT integration for all and improve the daily lives of the public. It's encouraging to see many high quality and people-centric entries, which address pressing social needs while enabling charitable sector to enhance the operational capacity and efficiency—ultimately leveraging technology to drive service innovation for the greater good of society.

I would like to express my sincere gratitude to all entrants for their valuable contributions to advancing social good through innovative technology, and extend my heartfelt congratulations to the winners of the various award categories. I look forward to seeing more local developers leverage technology to drive innovation and cross-sector collaboration, helping to build a more inclusive and smarter Hong Kong. My warmest congratulations to all award-winning organisations and teams, and best wishes for their continued success in creating positive social impact through technology.

多年來，香港社會服務聯會（社聯）一直與許多不同界別緊密合作，推動社會創新及樂齡科技，致力改善長者、弱勢社群、殘疾人士以及照顧者的生活。配合《香港五年規劃》及《施政報告》推動數字化、人工智能（AI）及科技應用的政策方向，社聯現正積極幫助本地非政府機構把握有關科技應用帶來的機遇，例如AI及數碼工具在長者及照顧者服務中的可能應用，以促進社會服務邁進新一頁。

獎項今年踏入二十周年，我們很榮幸得以第十八年成為籌辦機構。「智慧市民獎」分為三大組別：智慧樂齡、智慧充權和智慧轉型（慈善機構方案），以推動資訊科技在不同範疇的應用，改善市民大眾的生活。我們樂見整體參賽作品水準甚高，參賽者均以具創意的方案回應社會需要，並協助慈善機構提升其運營能力和效率，達致讓科技促進服務創新，造福社會的果效。

我謹感謝各參賽者以創新科技造福社會所作出的重要貢獻，並恭賀各組別的得獎者。我期待更多本地研發者持續運用科技開拓新的服務領域，包括人工智能、復康科技及智慧醫療等應用，推動跨界別協作與創新發展，為香港建設更共融、更智慧的未來。祝願各得獎機構及團隊繼續精益求精，發揮創意，以科技力量為社會創造更大價值。

Message from Chairman of Judging Panel
評審委員會主席獻辭



Mrs Agnes MAK, MH, JP
Executive Director
Fotocine Holding Co Ltd

麥鄧碧儀女士，MH，JP
執行董事
影藝集團有限公司

My sincere congratulations on the success of all winners of Hong Kong ICT Awards 2026: Smart People Award.

All entrants have clearly demonstrated an extraordinary understanding of the needs of various communities, passionately promoting innovative solutions that enrich social welfare. I extend my heartfelt gratitude to each of them for their unwavering dedication.

On behalf of the Judging Panel, I would also like to express my sincere appreciation to all the judges and assessors who participated. Their expertise, commitment, and meticulous approach have been vital in identifying the deserving winners of the Smart People Award. A special thank you goes to HKCSS and the HKICT Awards Secretariat Office for their invaluable support, which has ensured the seamless execution of this competition.

I encourage this year's awardees and participants to continue their pursuit of excellence and strive for a lasting impact that reaches far beyond the awards themselves. The Smart People Award is steadfast in its mission to recognize and nurture the incredible ICT talent in Hong Kong. I eagerly anticipate witnessing even more participants and groundbreaking projects next year, as we work together to benefit more communities and connect with the global information landscape.

Let us continue to dream big, innovate boldly, and inspire one another on this transformative journey!

衷心祝賀2026香港資訊及通訊科技獎：「智慧市民獎」所有得獎者！

今年的香港資訊及通訊科技獎參賽隊伍均有超凡的水準及表現。參與團隊展現了對各個社區需求的非凡理解，熱情推動創新解決方案，豐富社會福利。我向每一位不懈努力的參與者致以衷心的感謝。

謹代表評審團，衷心感謝所有參與的評審和審核人員。他們的專業知識和嚴謹態度對於選出「智慧市民獎」的獲獎者至關重要。特別感謝香港社會服務聯會和香港資訊及通訊科技獎秘書處的支持，確保本次比賽得以順利進行。

我期望今年的獲獎者和參與者繼續追求卓越，並努力在獎項之外發揮更大的影響。「智慧市民獎」將會持續致力表彰和培養香港的資訊及通訊科技人才。期待明年看到更多參與者和開創性項目，讓更多社區及全球資訊網絡受惠。

讓我們繼續懷抱夢想，勇敢創新，在這場變革之旅中相互激勵！

Smart People Award Judging Panel
智慧市民獎評審委員會



Chairperson 主席
Mrs Agnes MAK, MH, JP
麥鄧碧儀女士，MH，JP
Executive Director, Fotocine Holding Co Ltd
影藝集團有限公司 執行董事

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總系統經理 (數據平台)2

(Names in arbitrary order / 排名不分先後)

Smart People Grand Award
and Smart People (Smart Ageing) Gold Award

智慧市民大獎
及 智慧市民 (智慧樂齡) 金獎

Vocal Engineering Technologies Limited
健聲科技有限公司

https://www.vocal-engineering.com



TalkClear

TalkClear aims to support individuals with dysarthria and other speech disorders characterised by reduced speech intelligibility in improving their daily communication. Leveraging AI-powered voice reconstruction technology, the system transforms unclear speech into clearer and more comprehensible audio output. Users simply record their speech using a mobile phone, after which the system analyses the acoustic content and speech patterns to generate intelligible speech output in real time. This enables family members, caregivers, and healthcare professionals to better understand users' communication needs.

Unlike conventional text-to-speech systems, TalkClear is specifically designed for individuals with impaired speech and incorporates personalised adaptation. By collecting transcribed speech samples from individual users, the system learns their unique vocal characteristics and develops a customized AI model, thereby improving the accuracy of speech reconstruction. In addition, the technology provides a personalised phrase library, allowing users to communicate commonly used messages efficiently in everyday situations.

聲語同行

「聲語同行」旨在支援構音障礙及其他因語音清晰度下降而影響溝通能力的人士進行日常溝通。系統利用人工智能語音重建技術，根據使用者輸入的障礙語音產生較清晰及較易理解的語音輸出。使用者只需透過手機錄製語音，系統便會分析其聲學特徵及語音內容，並即時產生可理解度較高的語音輸出，以協助家人、照顧者及醫護人員更準確地理解其表達內容及溝通需要。

與傳統文字轉語音系統不同，「聲語同行」專為構音障礙人士而設並支援個人化模型。系統透過收集具文字標註的個人語音樣本，學習使用者的語音特徵，建立專屬模型，從而提高語音重建的準確度。此外，系統支援個人化常用語句庫，方便使用者於日常生活中快速傳達常用訊息。

Comments from Judging Panel
評審委員會評語

This innovative voice enhancement technology enables elderly individuals with speech impairments to overcome communication barriers, rebuild their confidence, and reconnect with their communities. This technology also helps caregivers better understand the personal feelings and thoughts of the elderly, enabling them to provide more suitable care.

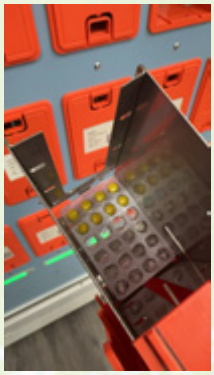
這項創新的語音增強技術能幫助有語言障礙的長者打破溝通障礙，重拾自信及融入社會。同時，該項技術有助照顧者理解長者的個人感受和想法，提供更合適的照顧。

Smart People (Smart Ageing) Bronze Award
智慧市民 (智慧樂齡) 銅獎

AI HEALTH PHARMACY LIMITED
藥之正向藥房

https://healthpharmacy.ai





AI ROBOTIC DRUG DISPENSING MACHINE AND SYSTEM

The AI Robotic drug dispensing machine and system comprises three core SOP (Standard Operation Procedure), namely, (1) intelligent verification of medication by computer vision on the tablet packing, medication blister size and pill size; (2) automated extraction by de-blistering medication to extract unit dose tablet or by pouring medication bottle; (3) automated dispensing and packing each unit dose pack with pills in grid-box labelling different dosing periods like morning, breakfast, lunch and dinner.

Combining artificial intelligence technology (AI) with precision mechanic designs, the system provides daily medication for elderly dosages. It dispenses precise dosages into designated grid-like pillbox compartments to enable final verification of the medication by pharmacist prior to delivery.

This end-to-end process enables dual assurance through “smart sorting” and “professional oversight”, offering elderly users a convenient, safe, and efficient medication management service.

AI 智能全自動拆藥分藥包裝機及系統

AI智能機械人藥物配發機及系統由三項核心標準作業程序：(1) 應用電腦視覺（Computer Vision）技術，對藥片包裝、泡罩包裝（Blister Pack）尺寸及藥丸尺寸進行智能化藥物核驗；(2) 透過自動去泡罩（De-blistering）技術提取單位劑量藥片，或利用自動倒藥裝置從藥瓶提取藥物，實現藥品自動化取藥；(3) 將提取的藥物按單位劑量進行自動配發及包裝，並以格狀藥盒標示不同服藥時段（如早上、早餐後、午餐後及晚餐後），以提升用藥安全性及依從性。

本系統融合人工智能技術與高精度機械設計，專為長者日常藥物管理而設。系統能根據處方要求，自動將精確劑量的藥物分配至指定的格狀藥盒藥格內，並於藥物交付前由註冊藥劑師進行最終核對與確認。

透過涵蓋藥物識別、分揀、配發、包裝及最終驗證的全流程自動化作業，系統實現「智能分揀」與「專業監督」的雙重保障機制，提高配藥準確度及用藥安全性，為長者提供便捷、安全、高效且可靠的藥物管理服務。

Comments from Judging Panel
評審委員會評語

Leveraging advanced AI technology, this automated medication dispensing and packaging system alleviate the burden of medication management on caregivers, reduces the risk of dispensing errors, ensuring medication adherence for elderly.

系統導入先進AI技術，實現藥物分發與包裝的自動化管理，有助減輕照顧者的分藥壓力，並可減低分藥過程出錯機會，讓長者能夠適當服藥。

Smart People (Smart Ageing) Certificate of Merit
智慧市民 (智慧樂齡) 優異證書

Grand Brilliance Group Holdings Limited
君百延集團控股有限公司

https://www.grandbrilliancegroup.com/?lang=en



Self-Service Medication Collection Station

This Self-Service Medication Collection Station revolutionizes the medication collection process. It seamlessly integrates robotic arm technology, intelligent cold-chain storage, AI-powered medication image recognition, and real-time inventory management.

Patients and caregivers can collect their medication 24/7, eliminating the need to queue during pharmacy operating hours. Meanwhile, a robotic system accurately retrieves and dispenses medications, significantly improving accuracy and reducing human error. The system also employs robust verification (e.g., barcode scanning, identity confirmation) to ensure the right medication reaches the right patient.

This solution therefore dramatically enhances service efficiency for both patients and healthcare providers. It automates manual tasks such as dispensing, verification, and inventory tracking, freeing up pharmacists to focus on clinical services.

自助取藥站

這個自助取藥站徹底改變了藥物的取藥流程，是一個整合機械臂技術、智慧儲存、AI 藥物影像識別、即時庫存管理的取藥系統。

病人及家屬可以24 小時全天候取藥，無需在藥房服務時間內排隊等候。同時，機器人系統能精準地檢索並發放藥物，顯著提高準確性並減少人為錯誤。該系統還採用嚴格的驗證機制（例如條碼掃描、身份確認），以確保將正確的藥物交到正確的患者手中。

這個方案有助大幅提升了病人與醫護人員的服務效率。它將繁瑣的人手派藥工作變成自動化的分藥、核藥和庫存追蹤，讓藥劑師能更專注於提供專業的臨床服務。



Comments from Judging Panel
評審委員會評語

This automated medication collection system helps eliminate the long waiting time for medication collection. Its verification mechanism enables accurate medication delivery, offering a more convenient and reassuring experience for the elderly users.

這個自助取藥系統有助長者免卻長時間輪候取藥的不便，系統的驗證機制讓藥物準確地交付到使用者手中，為長者提供更便利及安心的取藥過程。

Smart People (Smart Ageing) Certificate of Merit
智慧市民 (智慧樂齡) 優異證書

Hanshin Technology Limited
康勤科技有限公司

https://aiecare.com



eHome Care365

eHome Care365 combines automatic monitoring, voice-activated emergency assistance and AI-powered reminders to support older adults living alone. Requiring no wearable device or camera, it respects privacy while supporting independent living.

Motion and door sensors, AI analysis and 4G connectivity help identify daily activity patterns. Prolonged inactivity, an extended period without the main door opening, or an exit during a configured night-time period can trigger tiered alerts or notifications to designated service centres, caregivers or family members for follow-up.

Alongside an SOS button, the system supports voice-activated distress calls. When a user cannot press the button following a fall or because of limited mobility, calling out a recognised distress phrase, such as ("Help!"), triggers an emergency signal, providing a hands-free way to seek assistance.

An AI-powered reminder robot uses images and audio prompts to remind users to take medication, attend medical appointments and measure blood glucose or blood pressure. If the user does not respond, the system automatically sends a mobile notification to the designated service centre or family members for follow-up.

Built-in 4G enables operation independently of home broadband. By integrating safety alerts, voice assistance and daily reminders, eHome Care365 supports timely care, reduces caregivers' monitoring burden and gives families greater peace of mind.

智能守護鐘

智能守護鐘結合自動監測、語音求救及AI提示功能，專為獨居長者及雙老家庭而設，提供全天候居家安全支援。系統毋須佩戴裝置，亦不使用攝錄鏡頭，在保障私隱的同時，協助長者安心自主生活。

系統透過人體感應器、門磁感應器、AI行為分析及4G通訊技術，學習長者日常活動模式。當偵測到長時間無活動、大門持續未開啟，或指定時段出現異常夜間外出，系統會按預設機制發出分級預警，通知服務中心或家屬及早跟進。

除設有SOS緊急求助按鈕外，用戶亦可直接呼喊「救命」，即時觸發求救訊號。即使跌倒或無法伸手按鍵，仍可透過語音迅速求助，提升緊急應變能力。

系統內置AI智能提醒功能，透過圖像及語音提示，協助長者按時服藥、覆診，以及管理血糖、血壓等健康事項。如長者於指定時間內未有回應，系統可自動向服務中心或家屬發送手機通知，以便及時跟進。

產品採用內置4G通訊設計，毋須依賴家居寬頻網絡即可運作。透過整合安全監測、緊急求助及日常提醒功能，有助提升照護效率，減輕照顧者負擔，讓長者實現更安全、更安心的居家安老生活。

Comments from Judging Panel
評審委員會評語

This camera-free, privacy-first design of monitoring system seamlessly detects home accidents without requiring complex manual inputs. It offers affordable and user-friendly solution for families looking for a privacy-conscious integrated alert system.

這款無鏡頭、注重隱私設計的監測系統，無需複雜的手動輸入即可無縫偵測居家意外。它為尋求注重隱私整合警報系統的家庭，提供了一個實惠且易於使用的方案。

Smart People (Smart Ageing) Certificate of Merit
智慧市民 (智慧樂齡) 優異證書

Medmind Technology International Limited / Hong Kong Young Women's Christian Association / School of Public Health, Li Ka Shing Faculty of Medicine, The University of Hong Kong
醫念科技國際有限公司 / 香港基督教女青年會 / 香港大學李嘉誠醫學院公共衞生學院

https://www.medmindtechnology.hk



CareRing AI

Care Ring AI redefines health and emotional support for the elderly and their caregivers through a zero-barrier telephone voice system, driving the transformation of service provision. By seamlessly embedding AI technology into their daily communications, the system combines natural language processing with local speech recognition to connect directly to traditional telephone networks. Without the need to learn new skills or purchase additional equipment, elders and caregivers can interact with the AI simply by answering the phone, effectively eliminating technological barriers.

At the same time, the system integrates health tracking, emotional monitoring, and activity confirmation. It also features a caregiver assessment function that proactively identifies caregiver stress and needs, enabling social service organisations to identify high-risk cases and allocate resources with precision. Also, this automated care system fundamentally transforms traditional, labor-intensive service models, significantly releasing frontline administrative resources and redefining the operations of smart care service. By bringing together scientific research, social service organisations, universities, and volunteer forces, the initiative tackles the issue of elderly neglect at its root. It establishes a timely lifeline for caregivers and empowers elders to live with dignity and independence, turning the vision of “aging in place” into reality.

傾 · 聽 AI

傾 · 聽AI以零門檻電話語音系統，重塑長者與照顧者的健康及情緒支援模式，推動社福機構服務自動化轉型。將AI技術無縫嵌入長者及照顧者的日常通訊，結合自然語言處理與本地語音辨識，直接接入傳統電話網絡。長者與照顧者無需學習或添購設備，即可接通AI系統，打破科技門檻。系統同時設有照顧者評估功能，主動了解照顧者的壓力與需要，識別高風險個案。對社福機構而言，這套自動化關懷系統徹底改變傳統人力主導的服務模式，大幅釋放前線行政資源，重新定義智慧照顧的運作方式，為安老服務注入轉型動能。

同時，系統整合健康追蹤、情緒監察及活動確認，同時設有照顧者評估功能，主動發掘照顧者的壓力及需要。長者及照顧者只需接聽電話即可使用，機構可自動識別高風險個案，精準投放資源。結合科研、社福、大學及義工力量，從根本改變長者被忽略的現狀，亦為照顧者建立適時求助的橋樑，重建有尊嚴的自主晚年，真正落實居家安老願景。

Comments from Judging Panel
評審委員會評語

By removing the barrier of complex mobile apps and utilising a direct, 24/7 app-free AI voice hotline, this innovative solution offers an exceptionally user-friendly, low-cost approach to empathy calling and medication reminders for the elderly users.

透過打破複雜手機應用程式的門檻，並善用全天候 24 小時運作、免安裝應用程式的直連 AI 語音熱線，這項創新方案為長者用戶提供了一個極致親民且低成本的關懷陪伴與服藥提醒服務。

Smart People (Smart Empowerment) Bronze Award
智慧市民 (智慧充權) 銅獎

KIPITA AI Limited
啟博達賢有限公司

https://kipita-ai.com



KIPITA ECE AI Teaching Assistant Platform

KPITA AI teaching assistant platform is designed for Hong Kong's early childhood education sector (PN and K1–K3), kindergarten-to-primary transition, and multidisciplinary special education teams. It empowers professionals to support parents and children during the critical years of growth and development.

Combining educational expertise with advanced technology, KIPITA offers an integrated AI collaboration platform tailored to local early childhood and inclusive education. Through intuitive prompts, its Agentic AI researches, analyses, and designs learning resources within minutes, generating high-quality videos, interactive games, illustrated lesson plans, and songs tailored to individual learners. By saving time and strengthening teaching capacity, KIPITA enables educators to refocus on what matters most: nurturing children with care.

Moving beyond conventional large language models, the KIPITA Knowledge Graph (KG) models teaching and learning challenges and contexts to provide compliance-aligned second opinions informed by good practice. It connects learning-data diagnostics with practical classroom support, creating a complete feedback loop. As an AI partner for personalised teaching and learning, KIPITA helps the education sector advance digital transformation, consolidate school-based expertise, and strengthen professional practice.

KIPITA ECE AI 教學助理平台

KIPITA AI助教平台專為香港幼兒教育(PN, K1–K3)、幼小銜接及特殊教育跨專業同工而設，共同支援家長和孩子，把握成長與發展黃金期。

平台結合教育專業與先進科技，提供為幼教場景訂製的一站式AI協作能力，並為本地幼教及全納教育優化。同工只需輸入直覺指令，Agentic AI即可在數分鐘內完成資料搜集、分析、設計，並按學生需要生成影片、互動遊戲、圖文教案及歌曲等高品質多模態學習素材，省時賦能，讓教師回歸以愛同行的教學初心。

平台的KIPITA Knowledge Graph (KG) 突破純大語言模型架構，模擬學與教中的困難與情境，提供合規且具Good Practice參考價值的第二意見，打通學習數據診斷至實際課堂支援的完整閉環，協助教育界推動數碼轉型、沉澱校本智慧、提升教學專業，助幼師實現因材施教的 AI 伙伴。

Comments from Judging Panel
評審委員會評語

This AI teaching assistant offers a tailored, highly valuable tool to support early childhood education teachers in lesson preparation and improve overall teaching quality.

這款AI教學助手提供量身定制且極具價值的工具，能協助幼兒教育教師備課，並提升整體教學品質。

Smart People (Smart Empowerment) Certificate of Merit
智慧市民 (智慧充權) 優異證書

Hanshin Technology Limited
康勤科技有限公司
https://aiecare.com



Smart Shower Robot

The Smart Shower Robot combines AI automated bathing technology with human-centred design to provide a safe, comfortable and privacy-respecting bathing experience for older adults and people with physical disabilities. It supports users' autonomy and dignity while reducing caregivers' physical workload.

Featuring a wheelchair sliding mechanism and a design that minimises lifting, the system allows users to move smoothly into the bathing area without leaving their wheelchairs. This reduces the need for manual transfers and lifting, helping to lower fall risks and the risk of occupational injuries among caregivers. Multiple water nozzles and temperature sensors support a gradual bathing sequence, starting at the lower legs before progressively extending to the rest of the body. This gives users time to adjust to the water temperature and enhances bathing comfort.

Three complementary interfaces—a touchscreen, physical buttons, and multilingual voice guidance with voice control—accommodate different mobility levels and cognitive needs, allowing users and caregivers to choose a suitable operating method. By AI automating the bathing process, the system helps reduce manual tasks and caregiving time, lower staffing costs and improve care efficiency. This enables care providers to allocate staff resources more effectively while delivering a more comfortable, dignified and consistently supported bathing experience.

智慧淋浴機械人

「智慧淋浴機械人」結合AI 淋浴技術與以人為本的設計，為長者及肢體殘障人士提供安全、舒適及尊重私隱的沐浴體驗，提升使用者的自主性與生活尊嚴，同時減輕護理人員的體力負擔。

配備電動輪椅平移結構及低搬抬設計，讓使用者無需離開輪椅，即可平穩進入淋浴區域，減少轉移及搬抬需要，有助降低跌倒及職業傷害風險。系統配備多個噴水嘴及溫度感測器，由小腿開始逐步擴展至全身沖洗，讓使用者循序適應水溫，提升沐浴舒適度。

系統提供觸控面板、實體按鍵，以及多語言語音導引與聲控功能，照顧不同活動能力及認知需要。透過自動化淋浴流程，有助減少人手操作及照護所需時間，降低人力成本，提升服務效率，讓護理人員更有效分配資源，同時為使用者帶來更舒適、更具尊嚴的淋浴體驗。

Comments from Judging Panel
評審委員會評語

This practical solution helps carers to take elderly with limited mobility, or persons with disabilities to bath. It shows strong potential for wider adoption in the future.

這項實用方案有助照顧者協助行動不便的長者或殘疾人士洗澡，具備於未來廣泛應用的巨大潛力。

Smart People (Smart Empowerment) Certificate of Merit
智慧市民 (智慧充權) 優異證書

SNAILDY EDUCATION LIMITED
樂蚊共融教育有限公司

https://www.snaildy.com



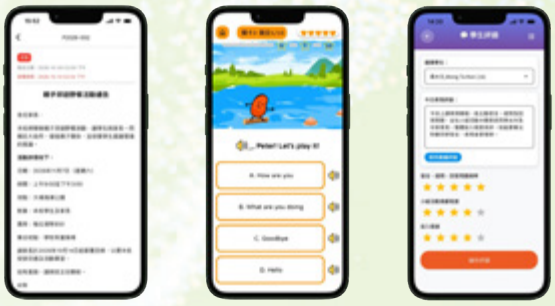
Snaildiverse: AI-driven SEN Inclusive Education Infrastructure & Ecosystem

Snaildiverse is an AI-driven digital infrastructure for special education, connecting assessment, support planning and outcome tracking. The platform integrates multidisciplinary assessments, learning records and past Individual Education Plans (IEPs). Aligned with Hong Kong's Three-Tier Support Model, it assists in formulating individualised goals, support strategies and progress review reports, with teachers responsible for final review and approval.

Applications for teachers, parents, students and tutors connect the entire support process. The "Ludy Learning App" allows teachers to dynamically adjust their teaching strategies by reflecting students' learning progress in real time, while the parent-facing AI assistant helps parents understand their child's school-based support, IEP goals and follow-up strategies at home.

Snaildy「共融通社群」：AI 驅動 SEN 共融教育數碼基建

Snaildy「共融通」是 AI 驅動的特殊教育數碼基建，串連評估、支援規劃與成效追蹤。平台整合跨專業評估、學習紀錄及歷年個別化教育計劃（IEP），結合對應香港三層支援模式，輔助擬訂個人化目標、支援策略及檢討報告，並由教師作最終審核。



教師、家長、學生及導師應用程式串連支援流程；「Ludy 萊迪」學習 App即時回傳學生的學習互動數據，教師可動態調整教學策略，而家長版 AI 則協助家長掌握子女的校內支援、IEP 目標及家庭跟進方法。

Comments from Judging Panel
評審委員會評語

This platform leverages AI technology to streamline administrative tasks and facilitate teachers to develop individualised teaching plan, particularly benefiting the SEN students.

該平台利用人工智能技術簡化行政工作，並協助教師制定個別化教學計劃，對有特殊教育需要的學生尤有幫助。

Smart People (Smart Transformation (Solution for Charitable Sector)) Gold Award
智慧市民(智慧轉型(慈善機構方案)) 金獎

St. James' Settlement
聖雅各福群會

https://charitytoday.hk/tc/home



CharityToday

CharityToday is a one-stop digital platform transforming how charitable assistance is delivered in Hong Kong. It connects beneficiaries, NGOs, funders and merchants, integrating programme search, application, approval, disbursement, redemption and reporting into one seamless digital journey.

Going beyond simply digitising existing procedures, CharityToday redesigns traditionally fragmented and labour-intensive workflows through automation and integrated data. Key innovations include AI-assisted receipt verification, digital vouchers, batch application tools and an interactive resource map. These features reduce repetitive paperwork, streamline programme administration and allow frontline organisations to devote more time and resources to direct services.

More importantly, CharityToday is designed as a shared digital infrastructure for the social service sector, rather than a system for a single organisation. It enables different NGOs, funders and assistance programmes to operate within a connected ecosystem, facilitating cross-organisation collaboration and more effective use of charitable resources. By shifting charitable assistance from isolated, organisation-based processes towards a connected and scalable digital model, CharityToday drives sector-wide digital transformation, making assistance more efficient and transparent while enabling people in need to receive support with greater dignity.

搜望 • 相助

CharityToday「搜望 • 相助」是一站式數碼慈善援助平台，旨在革新香港慈善援助的服務模式。平台連繫受助人、社福機構、資助方及商戶，將援助搜尋、申請、審批、發放、核銷以至報告整合於一站式數碼流程。

CharityToday不只是將現有程序電子化，而是透過自動化及數據整合，重新設計傳統分散及依賴大量人手處理的援助流程。平台結合AI輔助單據驗證、電子優惠券、批量申請及互動資源地圖等創新功能，減少重複文書工作、提升項目管理效率，同時釋放前線人力，讓更多時間及資源回歸服務本身。

更重要的是，CharityToday並非只為單一機構而設，而是定位為社福界共同使用的數碼基建。平台讓不同社福機構、資助方及援助項目在互聯的數碼生態中協作，促進資源連繫及更有效運用慈善資源。透過將各自分散的援助流程逐步轉化為互聯、可持續擴展的數碼服務模式，CharityToday推動整個社福界的數碼轉型，讓慈善援助更高效、更透明，亦讓有需要人士更有尊嚴地獲得支援。

Comments from Judging Panel
評審委員會評語

This platform is open to other social service organisations to share community resources, which helps streamline access to support for service users while enabling optimal resource allocation, thereby driving long-term social value. It is hoped that more similar resource-sharing platforms will develop in the future to build a more robust community support ecosystem.

這個系統平台開放予其他社福機構共享社區資源，有助提升服務使用者獲得所需援助的效率，並實現高效的資源分配，發揮長遠的社會價值。期望未來能夠出現更多同類的資源共享平台，構建更完善的社區支援系統。

Smart People (Smart Transformation (Solution for Charitable Sector)) Silver Award
智慧市民 ((智慧轉型(慈善機構方案)) 銀獎

Christian Family Service Centre / CARYS LIMITED
基督教家庭服務中心 / CARYS LIMITED

https://www.cfsc.org.hk





"Smart Hope" - One-stop Case Management and Service User Platform

This platform adopts a three-tier structure comprising an Admin Portal, a Staff Mobile App, and a Service User Mobile App, transforming social welfare services from traditional paper-based and manual coordination into a digital workflow that enables real-time recording, full traceability, data analysis, and service user participation.

Admin Portal centralises service user profiles, service schedules, assigned staff, service modes, service hours, specific service items, fees, professional records, and operational data into a single platform. This eliminates data fragmentation and drastically minimizes redundant data entry. Staff Mobile App enables front-line staff to find service logs, capture e-signatures, upload documents, and automatically log service duration. Service User Mobile App empowers service users and their caregivers to search for service arrangements, select date and time slots, confirm terms, track booking statuses, review personalised care plans and goals, and provide e-signatures.

By linking service coordination, professional documentation, and client engagement, this platform shifts service users from passive recipients of care to active, informed participants who can confirm, track, and co-manage their own care journey.

The primary innovation lies in integrating front-line execution, administrative oversight, and user autonomy into a scalable digital ecosystem.

「想望智航」- 一站式個案管理及服務使用者平台

這個系統平台採用「管理後台、員工手機應用程式、服務使用者手機應用程式」三層結構，將社福服務由傳統紙本及人手協調，轉化為一個可即時記錄、可追蹤、可分析、可讓服務使用者參與的數碼工作流程。

「管理後台」集中處理把服務使用者檔案、服務日程、負責同工、服務形式、時數、服務項目、費用、專業紀錄及服務數據整合於同一平台，減少資料分散及重複輸入。「員工手機應用程式」讓同工在服務現場即時開始及完成服務，選擇案主、輸入服務內容、取得電子簽署、上載文件，並自動計算服務時間；系統設有資料不足提示，亦保留修改紀錄，提升紀錄完整性、可追溯性及服務監管質素。

「服務使用者手機應用程式」則是使用者及照顧者可透過手機搜尋服務、選擇日期及時段、確認條款、查閱預約狀態，並檢視個人想望及照顧計劃及作電子簽署。這不只是把行政電子化，而是將服務安排、專業紀錄及使用者參與連結起來，讓服務使用者由「被安排」轉為「可參與、可確認、可追蹤」。

其創新在於把社福服務的前線執行、管理監察及服務使用者自主參與，放進同一個低門檻、可持續擴展的數碼流程。

Comments from Judging Panel
評審委員會評語

This system helps improve operational efficiency while enabling service users to access real-time information on service arrangements and appointment status. This allows service users to adjust service plans according to their personal needs, and enhances their self-determination and participation in the service allocation process.

此系統能夠提升服務營運效率，同時讓服務使用者即時掌握服務安排與預約狀態，從而按個人需要調整相關規劃，提高在服務編配過程中的自主參與。

Smart People (Smart Transformation (Solution for Charitable Sector)) Silver Award
智慧市民 ((智慧轉型(慈善機構方案)) 銀獎

Global Trusted Identity Foundation Limited / Hong Kong China Life Saving Society
全球身份溯源基金會有限公司 / 中國香港拯溺總會

https://www.gtidf.org
https://www.hkclss.org.hk/en



CerTrue Provenance Platform

CerTrue Provenance Platform is an innovative digital verification solution designed for charities, non-profit organisations, professional bodies and training organisations. It enables them to verify digital certificates, qualifications and important documents in a cost-effective and efficient way.

Digital certificates issued by the Hong Kong China Life Saving Society to qualified lifeguards can be instantly verified through CerTrue. With the holder's authorisation, employers, operators and regulatory authorities can confirm within seconds who issued the certificate, who holds it, and whether it is authentic and valid. This significantly reduces the time required for traditional manual checks while preserving personal-data privacy and control. For lifeguard qualifications, where professional competence is directly linked to public safety, trusted and efficient verification provides greater confidence and peace of mind for organisations and the community.

Combining international standards, cryptographic security and blockchain technology, CerTrue makes credentials secure, tamper-resistant and traceable. Its applications extend to training certificates, professional qualifications, volunteer credentials and other electronic documents. By building trust through technology, CerTrue enhances administrative efficiency, institutional credibility and social trust, contributing to Hong Kong's development as a smart society.

智真證 - 全球溯源互信平台

智真證 - 全球溯源互信平台是一套創新的數碼驗證方案，專為慈善機構、非牟利組織、專業團體及培訓機構而設，協助以低成本、高效率方式簽發及驗證各類數碼證書、資格認證及重要文件。

以中國香港拯溺總會為例，其簽發予合資格救生員的數碼證書可透過平台即時核實。經持有人授權後，僱主、營運機構及監管單位可於數秒內確認證書的簽發機構、持有人身份及有效狀態，大幅縮短傳統人手查核時間，同時保障個人資料私隱及自主權。對於關乎公共安全的救生員資格而言，可信而高效的驗證機制更能提升市民及機構信心。

平台結合國際標準、密碼學及區塊鏈技術，確保憑證安全、防篡改及可追溯，並可廣泛應用於培訓證書、專業資格、義工認證及各類電子文件。智真證以科技建立信任，提升行政效率、公信力及社會互信，共同推動香港智慧社會發展。



Comments from Judging Panel
評審委員會評語

This system platform helps address the growing threat of certificate forgery in the AI era Its verification mechanism can rapidly determine the authenticity and validity of certificates, ensuring that professional positions are held by qualified individuals.

本系統平台有助應對人工智慧時代下的證書偽造問題。其驗證機制能在短時間內辨別證書的真偽與有效期限，確保專業工作崗位均由合資格人士擔任。

Smart People Best Use of AI Award
智慧市民最佳人工智能應用獎

Vocal Engineering Technologies Limited
健聲科技有限公司

https://www.vocal-engineering.com



TalkClear

TalkClear aims to support individuals with dysarthria and other speech disorders characterised by reduced speech intelligibility in improving their daily communication. Leveraging AI-powered voice reconstruction technology, the system transforms unclear speech into clearer and more comprehensible audio output. Users simply record their speech using a mobile phone, after which the system analyses the acoustic content and speech patterns to generate intelligible speech output in real time. This enables family members, caregivers, and healthcare professionals to better understand users' communication needs.

Unlike conventional text-to-speech systems, TalkClear is specifically designed for individuals with impaired speech and incorporates personalised adaptation. By collecting transcribed speech samples from individual users, the system learns their unique vocal characteristics and develops a customized AI model, thereby improving the accuracy of speech reconstruction. In addition, the technology provides a personalised phrase library, allowing users to communicate commonly used messages efficiently in everyday situations.

聲語同行

「聲語同行」旨在支援構音障礙及其他因語音清晰度下降而影響溝通能力的人士進行日常溝通。系統利用人工智能語音重建技術，根據使用者輸入的障礙語音產生較清晰及較易理解的語音輸出。使用者只需透過手機錄製語音，系統便會分析其聲學特徵及語音內容，並即時產生可理解度較高的語音輸出，以協助家人、照顧者及醫護人員更準確地理解其表達內容及溝通需要。

與傳統文字轉語音系統不同，「聲語同行」專為構音障礙人士而設並支援個人化模型。系統透過收集具文字標註的個人語音樣本，學習使用者的語音特徵，建立專屬模型，從而提高語音重建的準確度。此外，系統支援個人化常用語句庫，方便使用者於日常生活中快速傳達常用訊息。

Comments from Judging Panel
評審委員會評語

Leveraging AI-powered voice reconstruction technology, this platform converts unclear voices into intelligible dialogue. By analysing individual vocal characteristics and frequently used vocabulary, the platform creates customized AI voice models that significantly enhance voice reconstruction accuracy. This technology not only enables individuals with speech impairments to restore their communication capabilities, but also holds significant potential for broad application.

本系統平台運用AI語音重建技術，能將模糊不清的語音轉化為清晰的對話。系統亦可根據使用者的聲音特徵與常用詞彙，打造專屬的AI語音模型，大幅提升語音還原的準確度。此技術不但能協助言語障礙人士重拾溝通能力，亦展現出具廣泛應用的潛力。

Introduction of Leading Organiser
籌辦機構簡介

The Hong Kong Council of Social Service (HKCSS) is a statutory body established in 1947. Together with our Agency Members, we uphold social justice and equality in our mission to advance the well-being of the Hong Kong community. The HKCSS is committed to building an impact-oriented, collaborative and innovative social service sector, and co-creating a better society with stakeholders across different sectors. The HKCSS has over 520 Agency Members, with service units throughout Hong Kong, providing high-quality social services to those in need.

社聯為法定團體，於1947年成立，與機構會員共同信守社會的公義、公平，以社會福祉為依歸。社聯致力帶動一個具影響力、彼此合作，靈活創新的社會服務界，並透過跨界別協作，與各持份者同行共創。社聯現時有超過520個機構會員，其服務單位遍布全港，為市民提供優質社會服務。

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