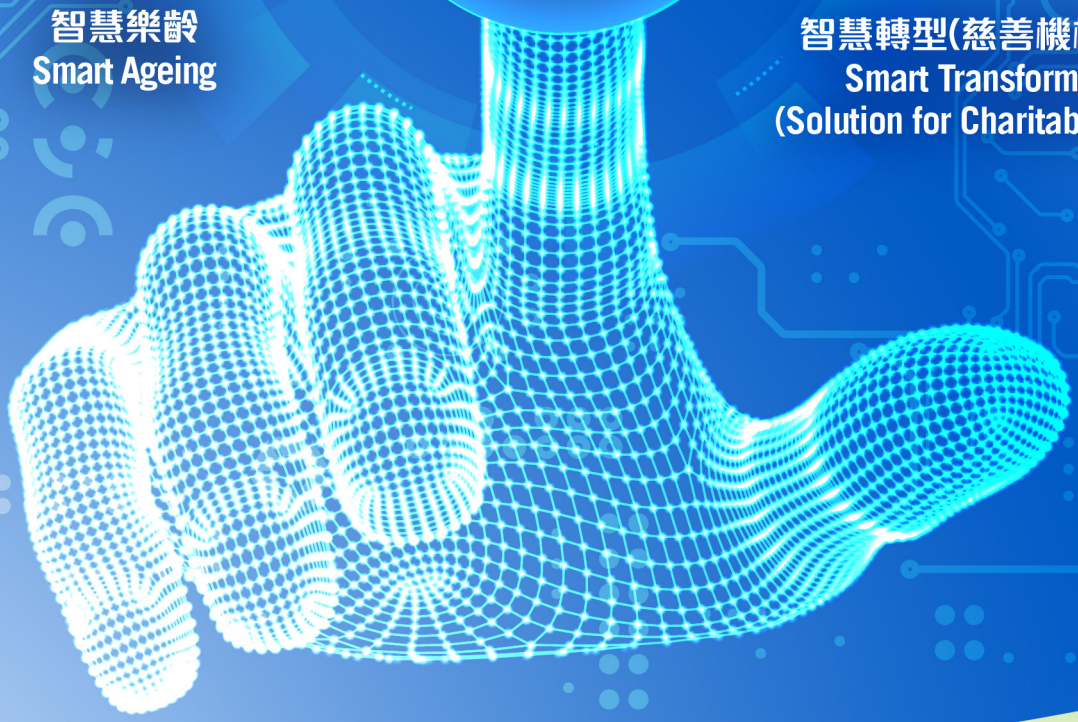
HONG KONG ICT AWARDS 2024香港資訊及通訊科技獎

Smart People Award
智慧市民獎

智慧充權
Smart Empowerment

智慧樂齡
Smart Ageing

智慧轉型(慈善機構方案)
Smart Transformation
(Solution for Charitable Sector)



Call for Entries
參賽須知

Leading Organiser
籌辦機構

社聯 HKCSS

HONG KONG ICT AWARDS 2024香港資訊及通訊科技獎

Smart People Award
智慧市民獎

Introduction of Leading Organiser
籌辦機構簡介

The Hong Kong Council of Social Service (HKCSS) is a statutory body established in 1947. Together with our Agency Members, we uphold social justice and equality in our mission to advance the well-being of the Hong Kong community. The HKCSS is committed to building an impact-oriented, collaborative and innovative social service sector, and co-creating a better society with stakeholders across different sectors. The HKCSS has over 510 Agency Members, with service units throughout Hong Kong, providing high-quality social services to those in need.

香港社會服務聯會（簡稱「社聯」）為法定團體，於 1947 年成立，與機構會員共同信守社會的公義、公平，以社會福祉為依歸。社聯致力帶動一個具影響力、彼此合作，靈活創新的社會服務界，並透過跨界別協作，與各持份者同行共創。社聯現時有超過 510 個機構會員，其服務單位遍布全港，為市民提供優質社會服務。

Background
背景

The Hong Kong ICT Awards (HKICTA) aims at recognising and promoting outstanding information and communications technology (ICT) inventions and applications, thereby encouraging innovation and excellence among Hong Kong's ICT talent and enterprises in their constant pursuit of creative and better solutions to meet business and social needs.

The HKICTA was established in 2006 with the collaborative efforts of the industry, academia and the Government. Organised by the Office of the Government Chief Information Officer, and led by Hong Kong ICT industry associations and professional bodies, the Awards aims at building a locally espoused and internationally acclaimed brand of ICT awards.

There are eight categories under the HKICTA 2024. There will be one Grand Award in each category, and an "Award of the Year" will be selected from the eight Grand Awards by the Grand Judging Panel. In addition, in a bid to foster the innovative use of artificial intelligence (AI), each of the eight categories will establish a new distinguished accolade: the "Best Use of AI" award, magnifying and honouring outstanding achievements in harnessing the power of AI in respective areas.

香港資訊及通訊科技獎旨在表揚及推廣優秀的資訊及通訊科技發明和應用，以鼓勵香港業界精英和企業不斷追求創新和卓越，謀求更佳和更具創意的方案，滿足企業的營運需要，造福社會。

通過業界、學術界和政府的共同努力，香港資訊及通訊科技獎於二零零六年成立。香港資訊及通訊科技獎由政府資訊科技總監辦公室舉辦，並由香港業界組織及專業團體籌辦，目的是為香港建立一個廣受香港社會愛戴、並獲國際認同的資訊及通訊科技專業獎項。

2024 香港資訊及通訊科技獎設有八個類別的獎項。每個類別均設有一個大獎，而最終評審委員會會再從八個大獎中甄選出「全年大獎」。此外，為了激發更多人工智能的創新應用，每個獎項類別都會增設一個嶄新獎項：「最佳人工智能應用」獎，以彰顯並表揚那些在相關範疇應用人工智能方面取得傑出成就的參賽作品。

Objective
目的

Hong Kong ICT Awards 2024: Smart People Award is established to recognise innovative development of ICT products / solutions or ICT-enabled services with the following objectives:

1. To achieve "ageing in place" and to enhance the sustainability of an ageing society
2. To improve the underprivileged's circumstances and quality of life, safeguard their right in social participation, and no one being marginalized in the smart city development
3. To enable charitable institutions achieving higher operation productivity and efficiency, improving client experience and ultimately enhancing the quality of life of their targeted clients

「2024 香港資訊及通訊科技獎：智慧市民獎」旨在表揚社會各界致力發展創新資訊科技產品，並投入資訊科技於服務中，目的如下：

1. 推動「居家養老」和增強老齡化社會的可持續性
2. 改善弱勢社群的生活狀況和質素，保障他們在智慧城市發展中的社會參與權利，防止其被邊緣化
3. 協助慈善機構提升運營生產能力和效率，提升服務使用者的體驗，從而提升服務使用者的生活質素

Prizes and Benefits for Winners
得獎者的獎勵

The remarkable achievements of the Awards winners (Gold/Silver/Bronze) will be recognised by customers, organisations, the ICT industry practitioners and across the community. Winners will be entitled —

- to receive trophies (Gold/Silver/Bronze) of the HKICTA;
- to display the official logo of the HKICTA in their promotional materials;
- to participate in various promotional campaigns to publicise their achievements;
- to be supported for entering into other regional and international awards and competitions;
- to 3 months free access to Lion Rock 72 (co-working space in InnoCentre) or co-working space in Hong Kong Science Park Incubation Centre for SMEs[1];
- to participate in investment matching activities co-organised by the Hong Kong Business Angel Network (HKBAN) and Hong Kong Science and Technology Parks Corporation (HKSTPC);

香港資訊及通訊科技獎金 / 銀 / 銅得獎者的卓越成就備受各方賞識，包括客戶、機構、業界人士、以至整個社會。得獎者可獲得：

- 授予金 / 銀 / 銅獎之獎座；
- 授權在宣傳物品上展示香港資訊及通訊科技獎的標誌；
- 安排於不同類型的推廣活動中宣傳其得獎項目；
- 協助參加其他區域及國際性獎項和比賽；
- 免費使用創新中心內的初創協作基地「Lion Rock 72」或位於香港科學園培育中心的共享工作空間三個月 (只限於中小企業)[1]；
- 參與香港天使投資脈絡及香港科技園共同舉辦的投資配對活動；

[1] HKSTPC offers 1 free seat access to Lion Rock 72 in InnoCentre or co-working space in Hong Kong Science Park Incubation Centre for 3 months (assigned by HKSTPC, subject to availability) to SMEs who are HKICTA 2024 Gold, Silver or Bronze award winners.

[1] 香港科技園公司為榮獲「2024 香港資訊及通訊科技獎」金 / 銀 / 銅獎的中小企業提供一個免費名額，使用創新中心內的初創協作基地「Lion Rock 72」或位於香港科學園培育中心的共享工作空間三個月 (由香港科技園公司分配，視乎情況而定)。

- to 3 months free access to Flexi Space in Cyberport Smart-Space for SMEs[2];
- to receive Green Channel Interview (conditional[3]) offer of "HK Tech 300 Seed Fund" by City University of Hong Kong (CityU). The awardee will receive up to HKD100,000 in funding and other support from the programme (https://www.cityu.edu.hk/hktech300/about-hk-tech-300/hk-tech-300-seed-fund) (For Student Innovation category, only Stream IV "Higher Education" winners are eligible) after passing through the interview;
- to free participation in some large-scale local ICT events (e.g. InnoEX) for marketing exposure;
- to promote the awarded product/solution on the SocTech Hub e-platform and events hosted by HKCSS Social Enterprise Limited – Information Technology Resource Centre

Further details and conditions are available at the website: www.hkictawards.hk

- 免費使用數碼港共享工作空間 Smart-Space 內的靈活辦公桌三個月 (只限於中小企業)[2]；
- 香港城市大學 HK Tech 300 種子基金的面試機會[3]。面試成功的隊伍可獲最高港幣十萬元的基金及其他支援。（https://www.cityu.edu.hk/hktech300/zh-hk/about-hk-tech-300/hk-tech-300-seed-fund）（學生獎項類別只有「大專及高等教育」組別得獎者符合資格）；
- 免費參與本地大型資訊及通訊科技活動（如「香港國際創科展」）以拓展商機；
- 於社聯社企有限公司－資訊科技資源中心營運的 SocTech Hub 平台和主辦活動上，推廣獲獎的產品 / 方案

詳情及細則可瀏覽網站：www.hkictawards.hk

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[2] Cyberport offers 1 free Flexi Space in Cyberport Smart-Space for 3 months to SMEs who are HKICT Awards 2024 Gold, Silver or Bronze award winners. The number of flexi-desk offered to ICT Winners is capped to 32. Given the quota, flexi-desk will be offered on a first-come-first-served basis and subject to the availability. Winner shall submit application to Cyberport for the offered flexi-desk on or before 31 Mar 2025 after the announcement of results. Any submission after the deadline will become ineligible.

[3] 1. Either one of the startup's founders is associated with CityU, such as a student / alumnus / research assistant; or 2.The team could identify at least one CityU's intellectual property (IP) for evaluation if there is no associated founder. (https://www.cityu.edu.hk/hktech300/cityu-intellectual-property)

[2] 數碼港為榮獲「2024 香港資訊及通訊科技獎」金 / 銀 / 銅獎的中小企業提供一個免費名額，使用數碼港共享工作空間 Smart-Space 內的靈活辦公桌三個月。共設 32 個名額，會以先到先得的方式安排。獎項公布後，獲獎中小企業需於 2025 年 3 月 31 日或之前提交申請，逾時遞交的申請將不獲處理。

[3] 1. 初創項目團隊的任何一位創辦人與香港城市大學有關（例如 : 學生 / 校友 / 研究人員）；或 2. 若沒有相關的創辦人，得獎者須選取最少一項城大的知識產權進行評估使用和開發。（https://www.cityu.edu.hk/hktech300/zh-hk/cityu-intellectual-property）

HONG KONG ICT AWARDS 2024 香港資訊及通訊科技獎

General Eligibility Requirements
一般參賽資格

1. The applicant must have the intellectual property right and/or legitimate right over the ICT product/service mentioned in the application. The applicant shall disclose disputes any place over the world over intellectual property right about the applicant's ICT product/service, if any, for the Leading Organiser to consider eligibility of the application.
2. The application must be submitted by locally (Hong Kong) registered entities (please enclose Company/Business Registration proof) or residents in Hong Kong[4] at the time of closing for entry enrolment.
3. A significant part of the innovation, design, research and development (R&D) of the mentioned ICT product/service must come from resources in Hong Kong. The applicant should demonstrate significant value-add by the Hong Kong resources contributing to the success of the ICT product/service in the target market.
4. With the exception of the Student Innovation category, the submitted product/service must have been available[5] in the market for at least 3 months or in live operation for at least 3 months at the time of closing for entry enrolment (please enclose proof – e.g. delivery note, invoice, public announcement, advertisement, internal announcement, etc.).
5. The same application is only allowed to be submitted to a maximum of ONE award stream among all the Categories. Any application found to have entered into more than one award stream will be disqualified.
6. Winning entries of the Gold/Silver/Bronze award in previous years of the HKICT Awards can enter the Awards again only if there is significant change or enhancement in the product/service, or for a new award category.

1. 參賽者必須擁有參賽項目所述資訊及通訊科技產品 / 服務的知識產權及 / 或合法權益。有關資訊及通訊科技產品 / 服務如在世界任何地方發生知識產權的爭議，參賽者必須披露，供籌辦機構考慮其參賽資格。
2. 參賽者必須在截止報名時為香港註冊公司（請附上公司 / 商業登記證明）、機構或香港居民[4]。
3. 參賽的資訊及通訊科技產品 / 服務項目在創新、設計和研究發展方面的重要部分必須源自香港。參賽者須展示香港資源為其資訊及通訊科技產品 / 服務帶來顯著增值，促使有關項目在目標市場取得成功。
4. 除學生獎項類別外，參賽的資訊及通訊科技產品 / 服務項目必須在截止報名日期前已經在市場上公開發售最少三個月 / 或開放予下載應用[5]或已經投入運作最少三個月（請附上證明 — 例如送貨單、發票、外發公告、廣告、內部通告等）。
5. 同一參賽項目只可參加各獎項類別的其中一個獎項組別。任何項目如被發現報名參加多於一個獎項組別，將被取消資格。
6. 過往香港資訊及通訊科技獎金、銀、銅得獎項目的產品 / 服務，必須已作出重大修改或優化，或參加另一個獎項類別，方可再次參賽。

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[4] "Residents in Hong Kong", in the context of HKICT Awards, include both permanent and non-permanent residents. If an entry is submitted by more than one person, at least half of the members of the group must be Hong Kong resident. For the case of Student Innovation category, certification of Hong Kong resident status can be performed through certifying student status collectively by concerned educational institution.

[5] Examples are applications and products already in the market, application systems deployed internally in a company, and mobile solutions available at App Stores. For startup companies competing for ICT Startup Award, prototypes appear only on kickstarter or similar platforms are NOT considered as available in the market.

[4] 在香港資訊及通訊科技獎的準則下，「香港居民」包括永久居民和非永久居民。如參賽項目由多於一人的組織申請，該參賽組織至少有一半成員必須是香港居民。學生創新獎方面，香港居民身份可由相關學校以統一證明學生身份的方法代替。

[5] 例如該資訊及通訊科技產品 / 服務項目已經投入於市場，該應用程式已被應用於公司內部的系統，以及該流動解決方案已於 App Stores 可供下載。至於競逐資訊科技初創企業獎的初創公司，如其原型樣辦只在 kickstarter 或類似平台上出現，將不會被視為已投入於市場。

Rules and Regulations
參賽規則

1. Applicants are advised to be aware of the best practice and case-based experience as promulgated by the Office of Privacy Commissioner for Personal Data.
2. Applicants are reminded that any person who, without the permission of Steering Committee of Hong Kong ICT Awards, offers an advantage to parties involved in the Awards as a reward or inducement for doing any act or showing favour in relation to the Awards commits an offence of the Prevention of Bribery Ordinance (Cap. 201).
3. To avoid conflicts of interest and the perception as such, applications for the Awards from sponsors will not be accepted.
4. In case of any dispute, the decision of the Leading Organiser will be final and binding on all parties concerned.

1. 參賽者需留意由私隱專員公署所制訂的最佳行事方式指引及個案經驗。
2. 參賽者須注意，根據《防止賄賂條例》（香港法例第 201 章），任何人士如未經香港資訊及通訊科技獎督導委員會許可，向任何參與該獎項事務的工作人員提供任何利益，作為該工作人員作出任何以其工作身分而作的行為的報酬或誘因，或作為與申請該獎時給予任何優待或提供任何協助的報酬或誘因，即屬違法。
3. 為避免利益衝突或任何有關利益衝突的嫌疑，香港資訊及通訊科技獎贊助商的參賽申請將不會被接納。
4. 如有任何爭議，籌辦機構保留最終決定權，參賽者不得異議。

Award Streams
獎項組別

1. Smart Ageing

The Award aims to recognise innovative development of gerontechnological products / solutions or ICT-enabled services, programmes and campaigns to enable independent living and social participation of elderly people in good health, comfort and safety, which is believed to be an important factor to achieve “ageing in place” and to enhance the sustainability of an ageing society.

2. Smart Empowerment

This Award aims to recognise more “client-centric” innovative development of products / solutions or ICT-enabled services, programmes and campaigns to address unique challenges faced by the underprivileged in the community, to improve their circumstances and quality of life, safeguard their right in social participation, and no one being marginalized in the smart city development.

3. Smart Transformation (Solution for Charitable Sector)

This Award aims to recognise innovative development of products/ solutions or ICT-enabled services, programmes and campaigns to enable charitable institutions achieving higher operation productivity and efficiency, improving client experience, service effectiveness and quality, and ultimately enhancing the quality of life of their targeted clients.

1. 智慧樂齡

該獎項旨在表揚創新的資訊及通訊科技產品 / 方案或應用資訊及通訊科技推行的服務、計劃及活動，推動「居家養老」和增強老齡化社會的可持續性，讓長者能夠在良好的健康、舒適和安全的環境下，能夠獨立生活並參與社交活動。

2. 智慧充權

該獎項旨在表揚創新的資訊及通訊科技產品 / 方案或應用資訊及通訊科技推行的服務、計劃及活動，應對社區中弱勢社群所面臨的挑戰，改善其生活狀況和質素，保障他們在智慧城市發展中的社會參與權利，防止其被邊緣化。

3. 智慧轉型 (慈善機構方案)

該獎項旨在表揚創新的資訊及通訊科技產品 / 方案或應用資訊及通訊科技推行的服務、計劃及活動，協助慈善機構提升運營生產能力和效率，提升服務使用者的體驗、服務效能和質素，從而提升服務使用者的生活質素。

Judging Criteria
評審準則

Award Category 獎項類別	Streams 獎項組別	Innovation and Creativity in ICT 資訊及通訊科技創新及創意	Functionality 功能	Market Potential/ Performance, Internal User Buy-in or Public Acceptance 市場潛力 / 表現，內部或公眾接受程度	Benefits and Impact 裨益及影響	Quality 質量
Smart People Award 智慧市民獎	Smart Ageing 智慧樂齡 Smart Empowerment 智慧充權 Smart Transformation (Solution for Charitable Sector) 智慧轉型 (慈善機構方案)	25%	15%	20%	25%	15%

Judging Criteria for "Best Use of AI" award
「最佳人工智能應用」獎的評審準則

Innovation and Creativity 創新及創意	Benefits and Impact 裨益及影響	User Experience / Buy-in 用戶體驗 / 接受程度	Ethical Consideration 道德考慮
20%	30%	25%	25%

Assessment Process
評審過程

In the course of evaluation, assessors may require access to relevant information in the applicant's possession and access to the applicant's premises. The applicant will be notified in advance if such access is required. Any information supplied by the applicant for the purpose of the Hong Kong ICT Awards 2024 will be treated as confidential, and will not be released by the Leading Organiser and related parties without the applicant's permission.

評審期間，評審人員或會索取參賽者持有的資料及作現場參觀，若有這方面的需要，參賽者將預先獲得通知。參賽者就 2024 香港資訊及通訊科技獎所提供的資料將獲保密處理，未獲參賽者的同意，籌辦機構及有關機構不會發表有關的資料。

Application Procedures
報名方法

1. Interested parties shall fill in an entry form which can download the form at http://ictawards.hkcss.org.hk
2. Completed form should be returned to the Leading Organiser's Office (Address: Room 1102, Duke of Windsor Social Service Building, 15 Hennessy Road, Wan Chai) no later than 12:00 noon on July 12, 2024 (Friday).

1. 有意參加比賽的機構，可於 http://ictaward.hkcss.org.hk 下載參賽表格。
2. 請把填妥的表格於 2024 年 7 月 12 日（星期五）中午 12 時正前交回籌辦機構辦公室（地址：灣仔軒尼詩道 15 號溫莎公爵社會服務大廈 1102 室）。

Timetable
時間表

Offical call for entries 接受報名	2024.04.22
Deadline for Enrolment 截止報名	2024.07.12
Adjudication 評審	2024.07.24 – 2024.09.17
Categories' Awards Presentation Ceremonies (Tentative) 各獎項類別頒獎典禮（暫定）	2024.11.22
Awards Presentation Ceremony cum Dinner (Tentative) 頒獎典禮暨晚宴（暫定）	2024.11.22

There will be a Participants Briefing after the closing of the application submission. Areas of attention for applicants will be highlighted in the Briefing. Past Judges/Assessors and winner will be invited to share their views and experiences.

截止報名後，大會會舉辦參賽者簡介會，為參賽者摘要介紹需要注意的地方，亦會邀請過往的評委及獲獎單位分享心得和經驗。

Enquiries
查詢

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灣仔軒尼詩道 15 號溫莎公爵社會服務大廈 1102 室

Hong Kong ICT Awards 2024 香港資訊及通訊科技獎

Office of the Government Chief Information Officer
The Government of the Hong Kong Special Administrative Region of the People's Republic of China
中華人民共和國香港特別行政區政府
政府資訊科技總監辦公室

Leading Organiser 籌辦機構

The Hong Kong Council of Social Service
香港社會服務聯會

Awards Supporting Organisations 大會支持機構

Hong Kong Applied Science and Technology Research Institute Company Limited
香港應用科技研究院有限公司

Hong Kong Cyberport Management Company Limited
香港數碼港管理有限公司

Hong Kong Productivity Council
香港生產力促進局

Hong Kong Science and Technology Parks Corporation
香港科技園公司

Hong Kong Trade Development Council
香港貿易發展局

Innovation and Technology Commission
創新科技署

Invest Hong Kong
投資推廣署

Supporting Organisations 支持機構

Alibaba Cloud

AiTLE

BGCA 香港小童群益會 The Boys' & Girls' Clubs Association of Hong Kong

敬老護老愛心會 Care for The Elderly Association
公司註冊編號：1114769　稅務局註冊編號：91/8561

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eLEARNING CONSORTIUM 電子學習聯盟

geligulu.com

香港老年學會 Hong Kong Association of Gerontology

香港資優教育學苑 The Hong Kong Academy for Gifted Education

.hkirc

HKT 香港電訊

香港復康會 The Hong Kong Society for Rehabilitation

ISIA 資訊及軟件業商會 Information and Software Industry Association

New Life Psychiatric Rehabilitation Association 新生精神康復會

NEWTREK

OPEN SOURCE HONG KONG

SAU PO CENTRE ON AGEING, HKU 香港大學秀圃老年研究中心

SVhk Social Ventures Hong Kong

科創社工 SITSW Society for Innovation and Technology in Social Work

WebOrganic 有機上網

Wofoo Social Enterprises 和富社會企業

YOUTH GLOBAL NETWORK 青年全球網絡

楊震 YMMSS

YWCA 女青

政府創科活動 Government I&T event